



## What Information ESTELLE VICTOR PROPERTIES (Pty) collect:

### Personal details about you, which may include:

- Your name, age, gender, and language.
- Your contact details (email, phone number, physical address).
- Your ID or passport number.
- Your financial and banking information.
- Details about properties you are interested in.
- Your location

Providing this information is voluntary, but if you choose not to share it, we might not be able to provide our services or complete contracts with you.

### Why Need Your Information

We use your details to:

- Provide real estate services and fulfil contracts.
- Follow South African laws (like FICA and tax laws).
- Send you marketing materials (but **only** if you agree to receive them).

### How We Collect Your Data

- **Directly from you:** When you fill out forms, call, or use Property 24.

### Who We Share Your Data With

We will not sell your information. However, we may share it with trusted partners to help do business with you, including:

- Banks and home loan (mortgage) companies.
- Attorneys and credit bureaus.
- Compliance and security companies.



## 6. How We Protect and Store Your Data

- **Security:** We promise to use strong security measures to protect your data from being lost, damaged, or stolen. If a data breach ever happens, we will notify you quickly.
- **Storage:** We can keep your data indefinitely unless you ask us to delete it.
- **Children:** We will not collect data from anyone under 18 without a parent or guardian's permission.

## 7. Your Rights

You have the right to:

- **See and correct** any personal information we have about you.
- **Object** to us using your information.
- **Ask us to delete** your data once it is no longer needed.
- **Complain** to the South African Information Regulator if you feel your privacy was violated.

## Need to contact us?

If you want to update your information, withdraw your consent, or ask a question, you can email our Information Officer at: [estelle@estellevictor.co.za](mailto:estelle@estellevictor.co.za)